The definition of done for the scheduling web application:

3 main users:

* I as a user can register to the system.
* I as a user can get my password from forgot password link.
* I as a user can log in to the system.
* Owner
  + I as an owner can see the list of super admins.
  + I as an owner can see the list of operators in the web application.
  + I as an owner can see the list of clients in the web application.
  + I as an owner can change the roles.
  + I as an owner can add/remove admins.
  + I as an owner can change the scheduling order.
  + I as an owner can assign each schedule to an operator.
  + I as an owner can add/edit resources (devices).
  + I as an owner can approve/decline any new service request from client.
* Super Admin
  + I as a super admin can see the list of operators in the web application.
  + I as a super admin can see the list of clients in the web application.
  + I as a super admin can see the scheduling.
  + I as a super admin can change the scheduling order.
  + I as a super admin can assign each schedule to an operator.
  + I as a super admin can add/edit resources (devices).
  + I as a super admin can approve/decline any new service request from client.
* Operators
  + I as an operator can see the list of task that was assigned to me.
  + I as an operator can see the list of clients and their information that is on my task list.
  + I as an operator can see the documents for each client.
  + I as an operator can put the start date and end date. (The system notifies client about start, end and approximate time and the approximate cost)
* Clients
  + I as a client can choose which device do I need to work with.
  + I as a client can place service request and upload files.
  + I as a client should receive the email that notify me the start/ end time and when the task is done.
  + I as a client should receive the email about the approximate cost.
* I as a user can edit my profile information.
* I as a user can log out from the web application.

Some system features:

* The system should have web-forms with file upload option for each service
* The system will generate/append log files for each service
* The log files will be exportable as excel sheets
* System will allow users to upload files.
* The uploaded files will be ideally uploaded to a google drive. The files ideally will be sorted under directories with clients’ names.